

To whom it may concern

September 29th, 2015

Important customer information – Product discontinuation announcement for the GigE uEye RE camera series

Dear Sir or Madam

Our cameras are manufactured at the highest quality standard for many years, yet to guarantee you the best solution for your applications we need to replace older camera families with successor products from time to time.

Hence, we like to notify you that the following camera family will be discontinued with a lead time of six months on **April 1st 2016**:

- **GigE uEye RE with RJ45 connector**
(models without PoE)

It does **NOT** concern the GigE uEye RE PoE camera series with M12 x-type connector. This series is still offered by IDS, from which you can choose possible alternative models.

This timely information should allow you to migrate to a successor product well in advance and without any time pressure. Additionally you may opt to buy an agreed quantity of the discontinued model within a set time frame.

Customized camera solutions are not affected by this announcement.

All customers with valid delivery agreements will benefit from continued delivery in the usual and agreed manner.

As of announcing the discontinuation of a camera series or model the affected product/s will only be supported up to the driver version stated in the announcement. We certainly will continue to offer support for up to that specific driver version. Please note that however this does not include software maintenance or bug fixes. Earlier driver versions are available for download on our website within the support/software archive section.

The latest valid driver versions for GigE uEye RE model will be the IDS Software Suite, version 4.80.

After discontinuation IDS will offer two years full product support (until April 1st 2018).

For questions regarding successor or replacement models and last-time orders, please contact our sales team.

Kind regards from Obersulm
Your IDS team

